15 POINT

BUSINESS AUTOMATION CHECKLIST

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LEARN WHAT IT TAKES TO

Operate Your Business on Autopilot

Automator™ 15 Point Business Automation Checklist

Section 1: Core Systems

Item	Feature	Criteria
	Webseller Virtual Storefront	Check your website for the following at minimum: Online Scheduling Chatbot Lead Generation Forms Online Payments Support Ticket System Reputation Management Download Full Webseller Checklist
	Project Manager	Check your project manager for the following: Manage Tasks Assign Tasks to Users Track Task Progress Task Comments Notifications on Status changes
	CRM	Your CRM should have the following:: Customizable Funnel Stages to match your sales process Sales Rep Account Management Customizable Reporting
	Customer Portal	Your Customers should be able to: See status of Current Orders See Order History Submit New Orders Update Existing Orders
	Email & SMS Manager	Your Email Manager should allow you to: Send Email & SMS to Customers Create Templates Create Multi Step Email Series List Segmentation Track recipient activity (opens, clicks, and bounces)

Staffing Portal	Your staffing portal should allow applicants to: Create an account Submit their resume Complete competency tests Submit documents Complete training
System-to-System Integrations	All of your systems should be able to: Integrate with 3rd Party Systems Trigger Workflows when new data is added Send data to 3rd party systems Create new records when data is received from another system



Section 2: Data Entry Add-Ons

Item	Feature	Criteria
	Lead Processing	Your website lead forms should enter new leads into your: Email & SMS Manager CRM Other systems as needed.
	Order Processing	Your ordering system should: Enter Orders into Project Manager Enter Customers into Email & SMS Manager Enter Data into Other systems as needed.



Section 3: Project Manager Add-Ons

Item	Feature	Criteria
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Project Workflow Templates	When a new order is received, your project manager should: Create all tasks related to an order Auto-Assign Tasks to specific employee(s) or Team Send Notifications when new tasks are assigned Include all details related to the order
Time Tracking	Your Time Tracking should allow employees to: Start & Stop Time Tracking Associate time tracked to specific projects Generate Custom Reports of Time Spent on projects.



Section 4: Customer Manager Add-Ons

Item	Feature	Criteria
	Customer Onboarding	Your customer portal should allow customers to follow simple procedures to*: Signup & Manage their account Submit details needed Upload Files Agree to your Business Terms and Conditions *If you provide services that require customers to provide information before you can complete their orders
	Customer Segmentation	Your Email & SMS Manager should automatically add new leads and customers to specific segmented lists such as: Demographics (Age Range, Gender, etc) Products Ordered Location



Section 5: Human Resources Add-Ons

Item	Feature	Criteria
	Recruitment Helper	Your staffing portal should: Rate and Sort Candidates based on your criteria Notify Your Team when candidates complete their application Send Candidate Data to 3rd Party Systems as Needed
	Training Center	Your staffing portal should allow new hires to: Complete Online Training Complete Training Competency Report Training Progress to your team

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RK Answers is a digital marketing agency that helps businesses better serve their customers online so they can reach financial freedom. RK Answers has played an integral role in helping several of its clients significantly grow and expand their businesses over the years.







Helping Our Clients Reach Mergers and Acquisitions

Involvement in mergers and acquisitions signals a thriving business. We've had the privilege of helping our top clients reach this milestone. Whether they are selling to retire or expanding their portfolio and market share. Our marketing systems have supported them every step of the way.



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Let us tell you about our client, Richard. He built his business before the internet, relying on traditional methods. As times changed, it became harder for him to grow using the same approach.

Though hesitant at first, Richard eventually shifted to online campaigns. By leveraging his years of old-school networking, we quickly doubled his sales. By December 2021, Richard sold one of his businesses and secured a comfortable retirement.

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